

Federación Empresarial de Castilla-La Mancha de Economía Social

## ACCESING TO SERVICES AND ADAPTABILITY OF BUILDING FOR PEOPLE WITH THIS DISABILITY

The National Hospital for spinal cord injured and The National Hospital Foundation for investigation and integration









## CONTEXT

#### NATIONAL HOSPITAL FOR SPINAL CORD INJURED IN TOLEDO

- A monograph state hospital for treatment and rehabilitation of spinal cord injured
- Working since 1974 and continuously improving its activity
- It has been given several awards for its work on spinal cord injury
- Center of reference in Spain and abroad

#### NATIONAL HOSPITAL FOR SPINAL CORD INJURED FOUNDATION FOR INVESTIGATION AND INTEGRATION

- Created in 2003 with the approval of the regional government of C-LM
- Private foundation, worldwide and non-profit-making
- It doesn't modify the holding, the work nor the administrative dependence of the National Hospital of Spinal cord injured
- It supports and completes the work of the Hospital







## CONTEX (Cont.)

#### **TARGET GROUP** $\rightarrow$ PATIENTS (in/out of hospital)

- There are about 220 patients/year:
  - Sharpened: less than two months since injury
  - Chronic: more than two months since injury
  - Check-up: patients with previous treatment in hospital and also patients who have never been in this hospital

#### - Characteristics of patients:

- Injury caused by road accident (50%), illness and accident at work
- 80% males and 20% females
- Average age under 30

4-5 months for paraplegics

Average stay in hospital

5-6 months for tetraplegics







#### ISSUE

## Avoid the "jump" to the "new life" spinal cord injured experience

#### continuous work since the moment they enter hospital and also after they leave to start living on themselves







## OBJECTIVE

Guarantee spinal cord injured the equal opportunities and the maximum integration into the ordinary services for all citizens.

#### NORMALIZATION



#### INTEGRATION







## WORKING METHODOLOGY → 3 PHASES

#### ■ INITIATION AND DISCOVERY OF POSSIBILITIES ■ HOSPITAL

- ASSESMENT
- PROFILE

#### FORMATION/EDUCATION

#### > HOSPITAL + FOUNDATION

- MEDICAL-SOCIAL PROGRAM
- APLICATION OF PROGRAM
- EVALUATION + DERIVATION (IN SOME CASES)

#### ■ INTEGRATION



CONTINUITY OF HOSPITAL ACTIVITY PROGRAMS







## WORKING METHODOLOGY (Cont.) These 3 phases aims at

INTEGRAL REHABILITATION

+

Medical-Functional Rehabilitation Complementary Rehabilitation







## MEDICAL-FUNCTIONAL REHABILITATION: managing the maximum functional activity of the locomotor apparatus and the nervious system

#### – ACTIONS:

- Medical program / treatment
- Supported and continuously improved by the Foundation's investigation projects (different groups especialized in different lines of investigation concerning spinal cord injury cure and mitigation)





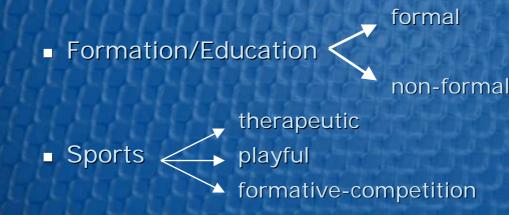






COMPLEMENTARY REHABILITATION: Attending non clinic aspects of rehabilitation (social, of formation/education, sports, ...)

– ACTIONS:



Socio-Cultural Dynamization









# WORKING METHODOLOGY (Cont.) COMPLEMENTARY REHABILITATION. FORMATION

- AIMS:
  - Avoid lost of schooling and habits of work.
  - Initiate to training education and technics of communication
  - Stimulate profesional and working capacities

#### - ACTIVITIES:

<u>Formal education</u> Aplication of Spanish educational system from infant to university <u>Non Formal education</u> Initiation to several areas of vocational training in order to discover working possibilities

Support: LIBRARY







COMPLEMENTARY REHABILITATION. FORMATION









COMPLEMENTARY REHABILITATION. FORMATION

#### **ON-FORMAL EDUCATION**

English	Computing	Adapted Computing	Administrative Assistant	Arts and Crafts	Driving Test	Others
<ul> <li>Academic</li> <li>level</li> <li>Beginner level</li> <li>Advanced</li> <li>level</li> <li>Conversation</li> <li>level</li> </ul>	- Beginner level - User level - Advanced level - Practicals	-Access to computer for seriously affected patients - Training with new technologies	-Academic level of vocational training - Accountancy - Ofimatics. Beginner level	-Practicals with several techniques and supports - Ability with hands - Creativity	-Normal Process -Autonomy Simulator	-Shoemaking (professional level) - Maintenance and preservation of wheelchair and others







COMPLEMENTARY REHABILITATION. SPORTS

– AIMS:

- Development and improvement of phisical capacities (therapeutic)
- Complement to functional recovery (playful)
- Introduction to a sports activity (formative-competition)
- ACTIVITY:
- Practice of sports such as ping-pong, basketball, carbine shooting, archery, boccia, weightlifting, golf, popular games.
   SUPPORT:
  - Sports Club "La Peraleda"
  - School of Introduction to Sport







#### COMPLEMENTARY REHABILITATION. SPORTS









COMPLEMENTARY REHABILITATION. SOCIO-CULTURAL DINAMIZATION

- AIMS:

- Favour social relationships
- Foster self-esteem
- Facilitate normalized occupation
- ACTIVITY:
  - Workshops, broadcasting, ludoteca, excursions, performances, films, reading,.....

- SUPPORT:

- Volunteers (AVOSPA)
- Library, music library, video library.







# CONTINUITY OF HOSPITAL ACTIVITY PROGRAMS HOSPITAL

Periodic check-ups (hospital admission)

 Educational agreements with social services from other autonomous regions (ex. Castilla León)

Sports agreements









# CONTINUITY OF HOSPITAL ACTIVITY PROGRAMS FOUNDATION

- Project TOYRA: rehabilitation of movement through games
- Vocational training courses: Realization of accesible webs; Accesibility and commercial explotation; Graphic arts
- Special center of employment: printer's
- Accomodation in adapted house for patients after acute phase
- "Guia Rotae" : Accesible entertaintment and tourism guide
- Collection of guides (i.e. From Ministery of Justice) and network resources to give information about adapted housing: buying and selling, legislation, fiscal advantages, housing noticeboard...
- Adapted paths







## FINANCIAL RESOURCES

#### HOSPITAL:

■ Completely provided by public administration → SESCAM (Health service of Castilla la Mancha)

#### ■ FOUNDATION:

- Mainly private funding
- Supported by public funding: health ministry in the regional government of C-LM; Ministry and regional ministry of education; the Institute of Health Carlos III; University...
- Also international funding thanks to transnational european projects.







## HUMAN RESOURCES

#### Medical staff

#### Non medical staff $\rightarrow$ Social Complementary Rehabilitation

- Educational experts
- Teachers
- Sport technicians
- Dinamization technicians
- Librarians
- Driving school teachers







## HUMAN RESOURCES (Cont.)

#### Staff in common with public health service:

- Psychologist
- Social worker

Investigation team: 70 investigators in 9 different specialist working groups

Volunteers







#### ACHIEVEMENTS

#### OBTAINED ACHIEVEMENTS 2006

- 204 personal assesments to elaboration of program
- 262 people participating in activities of complementary rehabilitation
- 650 programs elaborated (2.9 per patient)
- 7 vocational training courses  $\rightarrow$  100-150 people trained
- 105 applications for driving school lessons

#### 17-19% of integration within spinal cord injured active population in C-LM







### ACHIEVEMENTS (Cont.)

#### EXPECTED ACHIEVEMENTS:

15-20 people integrated and working before Summer 2007

50-100 people integrated by the end of 2007







#### ACHIEVEMENTS: REAL SAMPLES



Here we have the example of some SCI who didn't have any education or training when he entered hospital, They just liked computing, and therefore, they were trained in realization of web pages, Adobe courses, graphic arts and framing. Nowadays they work in the special center of employment with normal and full-time contract.







#### ACHIEVEMENTS: REAL SAMPLES

This woman is investigator and, althouth she is paraplegic, she can do her work in a normalized way. The lab has been adapted for her.

Besides, she has been trained in different sports and she is champion of Spain in four swimming specialities.









#### ACHIEVEMENTS: REAL SAMPLES



This man was a businessman and builder before the accident and the consequent spinal cord injury. He couldn't continue on working in this activity so he had to redirect his life. Thanks to the treatment and training received by the hospital and the foundation, he is nowadays the director of the special center of employment. He continues being a businessman, though in a different echonomic activity.







## INDICATORS IN MEASURING OUTCOMES

Degree of self-integration – acceptance of injury

Number of new professional profiles successfully created

Degree of personal, social and economical independency of these spinal cord injured

People with SCI living in nonmedical, noncustodial settings







## CONCLUSION: LESSONS LEARNED

- Anyway, this is a long proccess and we cannot just wait. Several actions can be carried out to provide quality of life for the target group
- This must be a collective and cooperative task. And permeability among institutions working with this disability is quite important. There must be a flow of documents and communication in both directions so that we can finally obtain people

INFORMED+TRAINED+NORMALIZED+INTEGRATED







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#### Thank you for your attention

